

COMMUNITY HEALTH CHOICE, INC.

# YOUR APPLICATION

## QUESTIONS, ANSWERS, LINKS AND IMPORTANT PHONE NUMBERS

### HOW TO APPLY?

- Call toll-free **2-1-1** (if you can't connect, call 1.877.541.7905).
- Download a copy of the Getting Started application at [www.CHIPmedicaid.org](http://www.CHIPmedicaid.org).
- Apply online at [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com).
- If you are deaf, hard of hearing, or speech impaired, you can call any number by calling **7-1-1** or **1.800.735.2989**.

### HOW TO SUBMIT YOUR APPLICATION?

- **Mail to:** HHSC, PO Box 14600  
Midland, TX 79711-4600  
or use the pre-paid envelope that came with the application.
- **Fax toll-free:** Medicaid: 1.877.447.2839  
CHIP: 1.855.671.6038

*\* You don't need to mail your application if you apply online, by phone or by fax.*

### HOW TO CHECK THE STATUS OF YOUR APPLICATION?

- Your application can take up to 45 days to be processed.
- Call toll-free **2-1-1** (if you can't connect, call 1.877.541.7905).
- **Medicaid/CHIP:** Go to [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com) and click on "View my case".

Call Member Services at **713.295.2222** or toll-free at **1.877.635.6736**, if you have any questions or need help at any point during this process. Community is here to help you!



Questions?

[www.CHCHealth.org](http://www.CHCHealth.org)

713.295.2222 | 1.877.635.6736

COMMUNITY  
HEALTH CHOICE

COMMUNITY CARES.

